







Swiss-Indian Forum E-governance

NOVEMBER 2, 2017, INDIA HABITAT CENTRE, NEW DELHI DIGITAL SERVICES – ACCOUNTABLE GOVERNANCE



Embassy of Switzerland in India





Indian Institute of Public Administration





Welcome Address



DR. ANDREAS BAUM

Ambassador of Switzerland to India

The Embassy of Switzerland is happy to present the event series 70 Years of Swiss-Indian Friendship: Connecting Minds - Inspiring the Future (SIF70). This biennial initiative commemorates the anniversary of the Swiss-Indian Treaty of Friendship, which was signed in New Delhi on August 14, 1948. SIF70 was officially launched by the President of the Swiss Confederation, Mrs. Doris Leuthard during her State visit to India on September 1, 2017.

With this initiative, the Swiss diplomatic network in India is connecting Swiss and Indian minds that are actively shaping the future of both countries. The focus lies on creating opportunities for innovation in business, research and technology, but also in the fields of governance, art or social inclusion. Events and activities have started in April 2017 and will continue to take place in various cities across India to highlight this important landmark until the end of 2018.

The ongoing digital transformation of all sectors of our society also touches governments and public services. Politicians are tweeting, citizens engage on change platforms and governments are reshaping the access to public services. A push forward comes from both the governments of India and of Switzerland with initiatives, strategies and new digital services. In both Switzerland and India, a younger generation of entrepreneurs and engaged citizens are enriching the egovernance sector with innovative ideas.

The Swiss-Indian forum on e-governance is an exchange on initiatives and strategies taken in both countries, on best practices and lessons learnt. We are particularly happy to have a dedicated Knowledge Partner with the Indian Institute of Public Administration. In this first bilateral forum on e-governance, we present to you innovators in the Swiss governance sector and want to start a discussion on citizen to government relations in our countries. We intend to connect Swiss and Indian experts in order to launch a conversation affecting both our countries' futures.

I express my best wishes for a stimulating and productive day.





Welcome Address



DR. TISHYARAKSHIT CHATTERJEE

IAS (Retd.); Director, Indian Institute of Public Administration (IIPA)

One of the main objectives of governance in any democratic country is to achieve holistic development with citizen participation and ensure accountable, responsive, and transparent delivery systems. For doing so, these countries could use emerging technologies and their applications in the processes of governance. The flagship Digital India Programme (Government of India, 2015) too affirms to "transform India into a digitally empowered society and knowledge economy" with far reaching economic, social and environmental benefits for its masses. To augment further its e-governance endeavours, Ministry of Electronics and Information technology (MeitY), has collaborated with Indian Institute of Public Administration (IIPA) as one of its prime agencies to train its senior and middle level officials as well as has entrusted IIPA to replicate 'Training of Trainers' components for egovernance and Digital India trainings throughout the country. Digital India tries to address all the features of making India more citizen centric, and citizen-inclusive.

However, the rapid digitization and inclusion of technology-based solutions in public service delivery may have its pitfalls. Proliferation of technology in all aspects of a citizens' life, may make the hapless citizens more vulnerable to cybercrime. Governments must collaborate with each other and with all stakeholders of the ecosystem - both at the national as well as at the international level – to prevent this and to be one-step ahead.

Swiss-India relationship is a case in point. Firmly grounded in our seventy years old friendship, this partnership of Switzerland and India in the e-governance space may be pertinent at this time of transition when India seeks new friendships and empirical evidence of success. The thrust of Digital India in bridging the last mile gap for a hitherto 'unreached' citizen is expected to benefit from Swiss experiences as well as from Swiss success stories that could be adapted for India. Similarly, Indian achievements in digitally engaging citizens in policy-making processes through initiatives like MyGov may be useful for Switzerland.

Hope this Swiss-Indian e-governance forum can take this process of joint learning forward towards fruition!

Proposed Program

10:00 - 10:30	Registration of the Participants
10:30 - 11:00	Inaugural Session
11:00 - 11:20	Presentation National Strategies: e-Government Switzerland Digital India
11:20 - 12:20	Presentations: Best Practices and Examples of Implementation of the National Strategies Followed by Q&A
12:20 - 12:35	Speed Networking Session
12:35 – 13:00	Presentations: Open Government Data in India Open Data in Switzerland – Technology for All not just for Few Followed by Q&A
13:00 - 13:45	Lunch & Networking Break
13:45 – 14:45	Panel Discussion 1
	Disruptive Technologies and Sustainable Development Goals: Engaging the Unreached – Digital Governance for All
	Examples of implementation: issues, opportunities and instruments on how to reach out to groups not reached by digitalization
	Followed by Q&A and Open Discussion
14:45 - 15:05	Interactive Session: Citizen Participation in e-Governance
15:05 - 15:20	Tea-Break / Short Film
15:20 - 16:30	Panel Discussion 2 Resolving the Triangular Dichotomy: e-Governance, Right to Privacy and Security Followed by Q&A and Open Discussion
16:30 - 16:50	Wrap Up Session – Conclusions
16:50 - 17:00	Acknowledgments
17:00 - 17:30	Tea / Networking

Speakers



ALENKA BONNARD

Director and Co-founder, staatslabor alenka@staatslabor.ch

A lawyer by training, specialized in the evaluation of public policy, Alenka carried out her studies in Lausanne, Geneva, Berlin and Paris. She benefits from many years of experience in strategy and innovation consulting for large companies, foundations and various public entities. She supervises all the activities and partnerships of the staatslabor and is responsible for strategy and development. Alenka is particularly interested in issues of citizen participation, innovation culture and service and public policy design.

staatslabor

The staatslabor was born from a keen interest in public action and the desire to keep it in pace with present opportunities. In the summer of 2016, a group of young people from such diverse backgrounds as design, technology, social sciences, politics and administration decided to set up a site where issues related to public services and policies could be tackled in a multidisciplinary and innovative fashion.

Officially launched in January 2017 and housed in the Impact Hub of Berne - the capital of Switzerland, the staatslabor supports the developmental work of Swiss public and parapublic sectors striving to offer citizens services tailored to their current and future needs. The staatslabor functions simultaneously as a platform connecting experts, civil society and administrations, a forum for exchange and a laboratory for public innovation.

www.staatslabor.ch



DR. TISHYARAKSHIT CHATTERJEE

IAS (Retd.); Director, Indian Institute of Public Administration (IIPA) titichatterje@gmail.com

Ph.D. (Environment), PG Diploma in International Cooperation & Development, University of Ottawa, Masters in History Delhi University, IAS (1975) of Andhra Pradesh cadre. He retired in November 2012 as Secretary, Government of India, Ministry of Environment and Forests. Post retirement he was selected as Director IIPA in March 2013. In his over thirty-seven years of service, besides the normal

postings Shri Chatterjee spent seventeen years in Environment and Forests policy and management areas at the State and Central levels.

He has published widely in international reviewed journals and in edited volumes in this subject area. He is presently Member, National Tiger Conservation Authority, MoEF & CC and Member, Indian Resources Panel, (GIZ) MoEF & CC Govt. of India.

Indian Institute of Public Administration (IIPA)

Indian Institute of Public Administration (IIPA) was setup to build capacity among public servants through training and research with knowledge, skills and behaviour required for managing the tasks of governance at the Centre and state level. In its efforts to enhance the leadership, management and administrative capability of the executives in government and public sector enterprises, the Institute works in close collaboration with national and international organizations. The Institute's training and research programmers link with its vast information management and experience-sharing activities.

Building upon the vision of its founding fathers, the IIPA aims to be one of the world's leading academic centers of thought and influence on public governance, policy making and implementation to enable governance systems to become more responsive to the needs and aspirations of citizens and be aligned to human values in a democratic society.

www.iipa.org.in



PROF. JAGDEEP S. CHHOKAR Founder member ADR jchhokar@gmail.com

Jagdeep S. Chhokar has been a professor, manager, and engineer. He was professor, Dean and Director In-charge at the Indian Institute of Management, Ahmedabad. He is a founder member of Association for Democratic Reforms, and founding Chairperson of Aajeevika Bureau. He is now a concerned citizen, a lawyer, and a birdwatcher.

Association for Democratic Reforms (ADR)

The Association for Democratic Reforms (ADR) was established in 1999 by a group of professors from the Indian Institute of Management (IIM) Ahmedabad. In 1999, Public Interest Litigation (PIL) was filed by them with Delhi High Court asking for [or requesting] the disclosure of the criminal, financial and educational background of the candidates contesting elections. Based on this, the Supreme Court in 2002, and subsequently in 2003, made it mandatory for all candidates contesting elections to disclose criminal, financial and educational background prior to the polls by filing an affidavit with the Election Commission.

The first election watch was conducted by ADR in 2002 for Gujarat Assembly Elections, whereby detailed analysis of the backgrounds of candidates contesting elections was provided to the electorate in order to help the electorate make an informed choice during polls. Since then, ADR has conducted Election Watches for almost all state and parliament elections in collaboration with the National Election Watch. It conducts multiple projects aimed at increasing transparency and accountability in the political and electoral system of the country.

www.adrindia.org



PAVAN DUGGAL

Cyber Law Expert; Advocate, Supreme Court of India pavan@pavanduggal.com

Pavan Duggal, is the Founder & Chairman of International Commission on Cyber Security Law.

Pavan Duggal who is the President of Cyberlaws.Net, has been working in the pioneering area of Cyber Law, Cyber Security Law & Mobile Law. As practicing Advocate in the Supreme Court of India, Pavan Duggal has made an immense impact with an international reputation as an Expert and Authority on Cyber Law, Cyber Security Law and E-commerce law. Pavan Duggal has been acknowledged as one of the top Cyber Lawyers around the world. He has worked as a consultant to UNCTAD and UNESCAP on Cyber Law and Cyber Crime as well as for numerous other multinational institutions. Pavan is the President of Cyberlaw Asia, Asia's pioneering organization committed to the passing of dynamic cyber laws in the Asian continent. He has recommended the need for coming up with an International Convention on Cyberlaw & Cyber Security. As a thought leader, Pavan has suggested that India requires a new legislation that is wholly dedicated to cyber security.

Pavan heads his niche law firm Pavan Duggal Associates, which has practice areas, amongst others, in Cyber Law and Information Security Law.

Pavan Duggal Associates

Pavan Duggal Associates is India's niche technology law firm which focuses on intersection of law and technology as also cyber security. The law firm has contributed to pushing forward the existing jurisprudence on cyber security related legal issues. Pavan Duggal Associates is a specialist and his boutique law firm has over the years expanded its scope to variety of emerging legal areas of discipline in the digital and mobile ecosystem.

Pavan Duggal Associates is specialized in all areas pertaining to reporting cybercrime and prosecuting the cybercrime on behalf of their clients. Pavan Duggal Associates focuses on cutting-edge areas of intersection of law and technology in cyberspace as also in the digital and mobile ecosystem.

www.pavanduggalassociates.com



HANNES GASSERT

Civic entrepreneur, Board Member opendata.ch hg@crstl.ch

Hannes Gassert is a Swiss civic entrepreneur, author and strategist at the intersection of technology, media and culture. Besides deeply caring for his ventures such as Liip, a leading web agency, or Wemakeit, Switzerland's crowdfunding platform, he is successfully putting transparency, innovation and participation through open knowledge on Switzerland's political agenda: he is a policy shaper with a hacker mind. He is visiting India as a Board Member of Open Knowledge International and of its Swiss Chapter, Opendata.ch.

Opendata.ch

Open Knowledge International is a global non-profit organization focused on realizing open data's value to society by helping civil society groups access and use data to take action on social problems. They show the value of open data for the work of civil society organizations, provide organizations with the tools and skills to effectively use open data and we make government information systems responsive to civil society.

Open Knowledge International is a worldwide network of people passionate about openness, using advocacy, technology and training to unlock information and enable people to work with it to create and share knowledge.

Opendata.ch, the Swiss chapter of Open Knowledge International cofounded by Hannes Gassert, has a particular focus on the specific situation in their country: what's the interplay of transparency and direct democracy? What are the ways towards more open government data in an extremely decentralized system? And how can a tradition of top-notch data quality in areas like maps and schedules be expanded and leveraged for progress and innovation that serves everybody?

www.opendata.ch



DANIEL GASTEIGER

CEO and Co-founder Procivis gasteiger@procivis.ch

Daniel is CEO and Co-founder of the e-gov start-up Procivis. Before becoming a founder, he has worked in financial services for more than 20 years. Starting out as an FX trader at Credit Suisse, he later joined UBS to work with hedge funds and third-party banks promoting UBS's business-to-business API solutions and prime brokerage services. In his last role at UBS, he built up and managed the Office of the Chairman as a Managing Director. His fascination for blockchain technology led to the decision to start nexussquared, a business platform based in Zurich. There he drove the efforts to enhance the attractiveness of the location for international start-ups and helped new ventures as well as established players to build up business based on the technology.

Procivis

The company was founded in October 2016 by a handful of passionate individuals with extensive professional and academic experience in a global context. The founding members are supported by an Advisory Board consisting of renowned cyber security and blockchain specialists as well as e-government experts from Estonia, the world's leader in the field. Procivis AG is incorporated in Zurich, Switzerland and operates according to the country's core values, which are reflected by their services.

www.procivis.ch



PROF. P K JOSHI

Professor at Jawaharlal Nehru University pkjoshi27@hotmail.com

P K Joshi is Professor at the School of Environmental Sciences, Jawaharlal Nehru University, New Delhi. He had developed skills in geospatial tools for natural resource management. Prior to joining JNU he was professor with TERI University and before that scientist with the Indian Institute of Remote Sensing (IIRS/ISRO). His research work is recognized by the national science academies and the latest is P.R. Pisharoty Memorial Award (Indian National Remote Sensing Award) (2014).

Jawaharlal Nehru University (JNU)

Jawaharlal Nehru University (JNU) is one of the foremost public central universities in India, and a world-renowned centre for teaching and research. Ranked number one in India by the National Assessment and Accreditation Council (NAAC), the institution is known for its impact on developing an understanding of society, culture and science. Many members of faculty and research scholars have won prestigious national and international awards for their academic work. At present there are ten Schools and four Special Centres in the University hosting around 8000 students and 650 faculty members. JNU has also granted recognition and accreditation to numerous academic, training and research institutions of national importance across the country.

www.jnu.ac.in



DR. CHARRU MALHOTRA

Associate Professor e-Governance and ICT, Indian Institute of Public Administration charrumalhotra@gmail.com

Dr. Charru Malhotra is presently working as an Associate Professor (e-Governance and ICT) at Indian Institute of Public Administration (IIPA), New Delhi and has more than twenty-eight years of experience in the field.

Her current areas of interest include capacity building and impact assessment of e-governance projects; evolving strategies for cocreation of digital spaces; application of emerging technologies for governance; policy design of cyber security concerns; designing SmartCities & SmartVillages with special reference to development research to catalyse technology for people with disabilities as well as for disaster ridden communities.

She has been invited as a subject expert in these areas by several national and international organisations including The World Bank (2017, 2000), Economist Intelligence Unit - HK (2017), International Institute for Management Development (Switzerland) for World Competitiveness Yearbook (2016), Asian Development Bank (2014), Université Paris 1, Panthéon Sorbonne (2016, 2014), Wollongong University (Australia, 2011), Winrock International (1999) etc.

Dr. Malhotry holds a doctorate degree from IIT-Delhi on "e-Governance and Citizen-centricity" (2010) and is a Thames Valley (U.K.) certified Trainer of Trainers (ToT). She has more than 30 publications in recognized international and national journals and books, and has won numerous "Best paper" awards. The Vice-President of India has released her book on "Digital India" and "e-Kranti" (2017).



RAKESH MAHESHWARI

Senior Director, Cyber Law and eSecurity Group, Department of Electronics & Information Technology (DeitY), Ministry of Electronics & Information Technology (MeitY) rakesh@mit.gov.in

Rakesh Maheshwari is Sr. Director working in MeitY and presently designated as Group Coordinator Cyber Laws and UIDAI. As Cyber Laws Head, he was responsible for administration of IT Act 2000 from MeitY perspective. He is also a member Secretary for the recently constituted Expert Committee for Data Protection Laws in India.

He has overall service of more than 30 years in Government, majority of which had been in STQC directorate in various capacities. An Electronics and Communication Engineering graduate by qualification, he has vast experience including in Quality assurance, Software process improvement, Information security, Certification and Training. He has been trained at Carnegie Melon University (Software Engineering Institute and at Cylab, CMU USA), BSI (UK) and in the Netherlands on Information Security issues.

Rakesh Maheshwari has been involved in various e-Governance projects including in Passport Sewa project, UIDAI, Jeevan and State

Data Centres. Responsible for e-Governance Conformity Assessment Project implementation in STQC. Within Cyber laws functions, he is involved in representing MeitY in various court matters of general interest including curbing of Pornography, child sexual abuse material, blue whale and various matters related to IPR violations and other cybercrimes and contraventions happening on the Internet.

Ministry of Electronics and Information Technology (MeitY)

The Ministry of Electronics and Information Technology is part of the Union Government of the Republic of India. It was formed by giving the status of ministry to the Department of Electronics and Information Technology (Deity) of Ministry of Communications and Information Technology.

www.meity.gov.in



DR. AJAY BHUSHAN PANDEY (tbc)

Chief Executive Officer (CEO), The Unique Identification Authority of India (UIDAI) ceo@uidai.gov.in

Dr. Ajay Bhushan Pandey is the Chief Executive Officer(CEO) of Unique Identification Authority of India UIDAI and has been steering Aadhaar in India since its beginning in 2010. Over the last six years, he has closely worked with central and state governments, banks, oil companies and other stakeholders to enable use of Aadhaar platform in programs such as Direct Benefit Transfers, financial inclusion, and E-governance. He is an officer of Indian Administrative Service having over 30 years of experience at various positions in Government of India.

Dr. Pandey is a graduate of Electrical Engineering from IIT Kanpur. In 1998 he went on to join University of Minnesota where he obtained his MS and PhD degrees in Computer Science. In 2009, he was awarded the Distinguished Leadership Award for Internationals by the University of Minnesota for his outstanding leadership accomplishments in his professional career.

Unique Identification Authority of India (UIDAI)

The Unique Identification Authority of India (UIDAI) is a statutory authority established under the provisions of the Aadhaar (Targeted Delivery of Financial and Other Subsidies, Benefits and Services) Act, 2016 ("Aadhaar Act 2016") on 12 July 2016 by the Government of India, under the Ministry of Electronics and Information Technology (MeitY).

Prior to its establishment as a statutory authority, UIDAI was functioning as an attached office of the then Planning Commission (now NITI Aayog) vide its Gazette Notification No.-A-43011/02/2009-Admn.I) dated 28th January, 2009. Later, on 12 September 2015, the Government revised the Allocation of Business Rules to attach the UIDAI to the Department of Electronics & Information Technology (DeitY) of the then Ministry of Communications and Information Technology.

www.uidai.gov.in



AISHWARYA PILLAI

Programme Officer- Communications, LOGIN aishwarya@loginasia.net

Aishwarya Pillai is a communications professional with cross-sector experience spanning 20 years. Within the development sector, she has led communications for international organizations/projects in the maternal, newborn and child health and nutrition, adolescent and reproductive health, and ICT for development spaces. She has also served as an independent consultant for UN agencies. Currently, she is part of the Swiss Cooperation Office-supported Local Governance Initiative and Network (LOGIN) Secretariat team as a Communications Specialist.



DR. GULSHAN RAI

Chief Information Security Officer, Prime Minister's Office grai@mit.gov.in

Dr. Gulshan Rai holds a doctoral degree and M.Tech has over 30 years of experience in different areas of Information Technology which include different aspects of e-Governance, cyber security, cyber laws and several related fields. At present, he is National Cyber Security Coordinator, Government of India in the Office of Prime Minister. Prior to that he was Director General, CERT-In (Indian Computer Emergency Response Team) and Group Coordinator of E-Security and Cyber Law Division in the Ministry of Communications and Information Technology.

He has led the team to put in 2nd Technological Legislation in India. He is an important member of Data Protection Committee. He has also led the team to set up National Watch and Alert System in the country as part of cyber security initiative and Computer Emergency Team. Several international cooperation agreements have been entered under his leadership. He led a team from time to time to draft and bring out National Policies in the area of cyber security and cyber laws. He was Executive Director, ERNET India for over 7 years and was instrumental in setting up of the first large scale education and research network in close collaboration with the leading educational and research institutions in the country. During his tenure, the project of National Knowledge Network was evolved and designed. He has been leading team, designing and implementing IT solutions in the areas of Finance, Taxes and Law & Order.

Prime Minister's Office - http://www.pmindia.gov.in/en/

AMITABH RANJAN

Registrar Indian Institute of Public Administration amitabh.iipa@gov.in

Mr. Ranjan is presently Registrar at Indian Institute of Public Administration, New Delhi. He holds MBA in Human Resource Management from Tilak Maharashtra University, Pune and B.Tech from IIT Dhanbad.

Over 19 years experience of handling responsible Senior/Mid-Senior Management. Experience of heading various offices/departments and dealing in whole operations like Civil and General Administration, Human Resource Management, Financial Management, Procurement, ICT, PR & Liaison, Event Management etc.

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KENTO REUTIMANN

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Kento Reutimann is a Ph.D. candidate in the field of blockchain technology. He conducts research at the Centre for Information Technology, Society and Law (ITSL) at University of Zurich on a variety of legal aspects of information technology, such as internet filtering, web archives, or data portability. Kento studied law at the University of Zurich and Keio University in Tokyo, Japan. He also has experience in

software and web development and a deeper understanding of legal aspects of technological advancements. Kento's research covers different legal aspects with regard to information technology, with a primary focus on blockchain technology, data protection, intellectual property and competition law.

University of Zurich and the Centre for Information Technology, Society and Law (ITSL)

The Faculty of Law of the University of Zurich ranks as one of the leading faculties of law for research and as the most diverse in Europe. It was established in 1833 at the first university in Europe founded by a democratic political system. The Center for Information Technology, Society, and Law (ITSL) at University of Zurich is an interdisciplinary research institute. Its mission is to explore the opportunities and challenges in the information society and the impact of new technologies on business and government activities as well as everyday life. The goal of the ITSL is to foster and advance interdisciplinary research, to encourage the collaborative development of multi disciplinary projects and to serve as a forum that promotes dialogue and knowledge transfer between researchers from various disciplines such as computer and communication sciences, sociology, psychology, geography, ethics and law.

www.uzh.ch/en.html



CÉDRIC ROY

Cédric Roy, Head of Programme Office, eGovernment Switzerland cedric.roy@isb.admin.ch

Cédric Roy is head of the programme office E-Government Switzerland. He holds a Master in Applied Computer Science from the Swiss Federal Institute of Technology in Lausanne (EPFL). Since 2016, he is in charge of the implementation of the eGovernment Strategy Switzerland, which has been defined and adopted by the Swiss Confederation in cooperation with the cantons and communes. He finances and coordinates the development of strategic projects and services and has managed in the last 10 years, technical and organizational projects for a cantonal administration. He also owned and ran for 10 years a software development company.

eGovernment Switzerland

Switzerland pursues a joint e-government strategy on all three levels: national, cantonal and communal. By implementing the strategy, their aim is to achieve the following mission: eGovernment is a matter of course: transparent, cost-effective and seamless electronic government services for the general public, businesses and the administration.

In the eGovernment strategy, the Confederation, the cantons and the communes have adhered to four strategic aims. Service orientation: electronic government services which are easy to use, transparent and secure as well. Usefulness and effectiveness: eGovernment creates added value for the general public, businesses and the authorities, and reduces the work of all those involved in processing official business. Innovation and promotion of the Swiss economy: eGovernment exploits innovations and thereby promotes Switzerland as a business location and as a place to live. Sustainability: multiple usage of solutions will be promoted. The Confederation and the cantons ensure the sustainability of e-government services by setting requirements in terms of organisation, financing and operation.

www.egovernment.ch



DR. AJAY PRAKASH SAWHNEY

Secretary, Ministry of Electronics and Information Technology (MeitY) Secretary@meity.gov.in

Ajay Sawhney is an IAS Officer of Andhra Pradesh cadre. He has handled various assignments in the state of Andhra Pradesh, covering land administration, law and order and quasi-judicial functions, rural development, health & family welfare, communication & information technology, e-governance and elections, etc.

He has catalysed the establishment of the International Institute of Information Technology in Hyderabad and its emergence as one of the premier institutions in computer science education and research in the country. He has spent more than ten years in assignments relating to information technology and e-governance and has led the formulation of innovative policies and implementation of several major egovernance, communications and broadband projects. He has also worked as the Principal Secretary to the Chief Minister after the reorganization of the state of Andhra Pradesh. He has also worked in the Government of India as Joint Secretary in the Department of Personnel and Training and as the President and CEO of the National e-Governance Division, which assists the Ministry of Electronics and Information Technology in the implementation of the National e-Governance Plan, and as Additional Secretary in the Ministry of Petroleum and Natural Gas before his current role as Secretary, Ministry of Electronics and Information Technology.

www.meity.gov.in



DR. NARESH C. SAXENA

Indian Administrative Service (IAS) (Rtd), Advisor, UNDP India naresh.saxena@gmail.com

Dr. Naresh Chandra Saxena was the topper of his batch in the Indian Administrative Service, which he joined in 1964. He retired as Secretary, Planning Commission, Government of India. He also worked as Secretary, Ministry of Rural Development, and Secretary Minorities Commission (GOI). He was Member of the National Advisory Council from 2004 to 2008 and 2010 to 2014. During 1993-96 he was Director, Lal Bahadur Shastri National Academy of Administration, Mussoorie, which trains senior civil servants. On behalf of the Supreme Court of India, Dr Saxena monitors hunger based programmes in India. He has chaired several government committees, such as on 'Women's Land Rights', 'Identification of poor families', 'Implementation of Forest Rights Act', 'Joint Review Mission on Elementary Education' and 'Bauxite Mining in Orissa'.

Author of several books and articles, Dr Saxena did his Doctorate in Forestry from the Oxford University in 1992. He was awarded honorary Ph.D from the University of East Anglia (UK) in 2006. Currently he advises United Nations on development issues.

United Nations Development Programme (UNDP)

UNDP works in almost 170 countries and territories, helping to achieve the eradication of poverty, and the reduction of inequalities and exclusion. We help countries to develop policies, leadership skills, partnering abilities, institutional capabilities and build resilience in order to sustain development results. Speakers

UNDP has worked in India since 1951 in almost all areas of human development, from democratic governance to poverty eradication, to sustainable energy and environmental management. UNDP's programmes are aligned with national priorities and are reviewed and adjusted annually.

www.in.undp.org



PROF. VINOD KUMAR SHARMA

Indian Institute of Public Administration profvinod@gmail.com

Prof. Vinod Kumar Sharma is currently the Senior Professor, Disaster Management/Consultant at Indian Institute Of Public Administration; Vice Chairman, Sikkim State Disaster Management Authority, Govt. of Sikkim and Adjunct Professor of Disaster Management, Amrita University. He is member of UN ISDR Asia Science, Technology and Academia Advisory Group.

He has served in a number of Universities in India and Middle East before joining the Indian Institute of Public Administration. He is founder Chairman of a non-profit organization, SEEDS India and member of executive committee of Sphere India (a network of NGOs and UN organizations working in disaster management).

At IIPA, Prof. Sharma is In-charge of Department of Science and Technology and Foreign Training. In Sikkim he is working as Vice Chairman, Sikkim State Disaster Management Authority, responsible for policy making and implementation of Disaster Risk Reduction and Climate Change Adaptation related work. In UN ISDR, he is member of Science Technology and Academia advisory group to use Science and Technology to reduce risk and save lives.

www.iipa.org.in



AMIT SHUKLA

Founder and CEO, EasyGov amit@easygov.co.in

Amit Shukla is the Founder and CEO of EasyGov. In 2015, he founded EasyGov to address the issues related to delivery of Government to Citizen social welfare schemes and services. He has graduated from The Nasdaq Entrepreneurial Center Milestone Maker India Program 2017. Amit has worked as an advisor to state and central Government in 15+ projects in area of national security and human services in India, Australia, Middle East, USA and Japan. His 10+ years corporate experience spans through Accenture Strategy, KPMG Advisory. Recently he was invited as Champions of Change by Niti Aayog for interaction with Honourable Prime Minister on Digital India and New India 2022.

Amit, the Founder and CEO of EasyGov believes that the solution to the problem in social welfare benefit delivery is more in execution and less in policy. He transformed the EasyGov idea into reality by creating an Aadhar stack-based cloud solution that will help the people of India discover their entitlements and avail the benefits of social welfare schemes and Government-to-Citizen services.

EasyGov

EasyGov is an advanced cloud solution that enables citizens to avail benefits from Government of India schemes and services. EasyGov provides citizens access to easy-to-understand actionable information to apply for these schemes & services and leverages technology to simplify and automate the delivery of these benefits. EasyGov has captured the interest and admiration of multiple policy makers and government arms who are keen on integrating and developing government services to be more accessible and effectual.

www.easygov.co.in



BRIJESH SINGH

Indian Police Service (IPS)

Secretary, Information and Public relations, Government of Maharashtra brijesh.singh71@gov.in

Mr. Brijesh Singh (IPS) is presently working as Secretary, Information and public relations department, Government of Maharashtra. He is the first IPS officer to hold this post. Mr. Singh is also heading the state's newly-created Cyber and Crime against Women Cell at Mantralaya. He is the official Chief Information Security Officer of the department - designated special Inspector General-Women Atrocity Prevention & Cybercrime, a special authority created by the Maharashtra government to tackle cyber threats.

Mr. Singh has been former Inspector General of Criminal Investigation Department (CID) and was instrumental in launching the country's first comprehensive "Crime Criminal Tracking Network System" through 42 cyber labs in Maharashtra. As Inspector General of CID he introduced many path breaking IT schemes such as online First Information Reports (FIR), communication facilities between police and complainants, advanced forensics and digitization of crime records of the state. He has also been designing apps for mobile platforms and holds several patents.



PARMINDER JEET SINGH

Executive Director of IT for Change Parminder@itforchange.net

Parminder Jeet Singh works as a civil society actor in the areas of Internet and digital society, coming to it from equity and social justice standpoint. He was an advisor to the UN Global Alliance on ICTs for Development, and the Chair of the UN Internet Governance Forum (IGF). He was a civil society member of the UN Working Group on Improvements to the IGF, and later the UN Working Group on Enhanced Cooperation (in Internet Governance). He was the first elected coordinator of the global Civil Society Internet Governance Caucus, and is a key organiser of the Just Net Coalition, involving more than 30 organizations and many more individuals advocating a just, egalitarian and democratic Internet. He is currently involved with organising an Internet Social Forum. He has written many papers and articles on ICTs for development and Internet governance issues. He has earlier worked with the government of India for around 10 years.

Parminder is the Executive Director of IT for Change, an India based NGO in Special Consultative Status with the UN - ECOSOC.

IT for Change

IT for Change is an NGO based in Bengaluru, India.

IT for Change is recognized globally for its expertise on information society issues, especially from a Southern and equity and social justice

oriented standpoint. It works mainly in the areas of Internet/digital governance, gender, education and development in the information society. IT for Change conducts research, does advocacy, as well as undertakes field projects in various digital society areas. IT for Change is a part of many global coalitions and works with many partners nationally and globally towards its objectives. It has been active in building capacities of civil society groups in digital society issues. It regularly provides policy inputs to UN bodies and other global organizations as also to governments in India.

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SANGITA THAKUR VARMA

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Sangita Thakur is an Indian media and communication consultant. She has worked across the media industry in various capacities. Starting her career in corporate communication, she soon switched to mainstream journalism, which was her first love. Being a socially conscientious journalist, she took up various causes like women, children and disability, and espoused them through her writings as also by becoming associated with various bodies. This brought her recognition as a development journalist early on in her career and she earned a place in the first directory of development journalists published by Press Institute of India. After spending around 11 years in print media, she returned to public relations for some time. She then worked with the Government of Delhi on their flagship program for alleviation of urban poverty. Currently, Sangita is working with 9.9 Media in various business verticals, but prominently as the managing editor of its financial publication vertical.

9.9 Media

9.9 Media is a market leader for its rich portfolio of niche media publications, and other media offerings. 9.9 Media is India's leading company for personal and enterprise technology focused publications. 9.9 Media engages meaningfully, through high quality content and other platforms, with senior professional communities including CIOs, CTOs, CISOs, next in line IT managers, personal technology enthusiasts

as well as CFOs, owner-managers/entrepreneurs, and those leading institutes of higher education. In the niche media space, 9.9 Media has amongst the largest and most accomplished editorial, design and production teams creating content, designing and publishing over 9 magazines every month. In addition to its own publications, 9.9 Media offers this expertise to clients for in-house publications, coffee table books, and other projects, custom tailored to their specific requirements and objectives.

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RAJEN VARADA



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Rajen Varada has been an ICT practitioner since 1995 and continues to be actively engaged in designing and implementing proof of concept solutions for rural development using technology and in particular ICT. He has developed solutions for health and early childhood care (Sisu Samrakshak – UNICEF), disaster (SMS4Help – Solution Exchange), district e-Governance (Parishkaram and Samadhan – government of Andhra Pradesh and West Bengal), and most recently 'Labnet' — a migrant labour tracking and services portal. He has been actively involved for the past nine years in studying, evaluating and mentoring ICT innovations which impact the social sector. Mr. Varada has been one of the thinkers behind movements like public sector software in India, he and actively supports community ownership of technology – from community radio and community TV to open source applications.



DR. NEETA VERMA

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Neeta Verma is the Director General of National Informatics Centre, the Premier ICT organization of Government of India implementing Digital India initiatives of the country. She has been associated with the introduction of World Wide Web Services in Government way back in 1996. She has consulted a large number of Government Departments on their Portal Development strategies. As National Project Coordinator, she has led the Architecture, Design & Development of National Portal of India, india.gov.in a gateway to Indian Government Information & Services in Cyber Space. She has also co-authored guidelines for Indian Government Websites (GIGW), widely referred by Government Entities in India.

She has guided the team from concept to commission of first National Cloud for Government for electronic delivery of Citizen Services. She has led the implementation of Open Data in Government through Data Portal India, data.gov.in. She has also led the team in Design & Development of MyGov: the largest Crowd Sourcing & Collaboration Platform of Government of India.

National Informatics Centre (NIC)

The National Informatics Centre (NIC) is the premier science & technology organization of India's Union Government in informatics services and information and communication technology (ICT) applications. The NIC is a part of the Indian Ministry of Electronics and Information Technology's Department of Electronics & Information Technology. It plays a pivotal role in steering e-governance applications in the governmental departments at national, state and district levels, enabling the improvement in, and a wider transparency of, government services. Almost all Indian-government websites are developed and managed by NIC.

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