

# Good Governance in Local Authorities

## For improved public services

### Key Information

<b>Project name</b>	Good Governance in Local Authorities (GGLA)
<b>Commissioning Parties</b>	German Ministry for Economic Cooperation and Development European Union Swiss Agency for Development and Cooperation
<b>Cooperating Partners</b>	Ministry of Local Government and Public Works (MLGPW) Association of Rural District Councils of Zimbabwe (ARDCZ) Urban Councils Association of Zimbabwe (UCAZ)
<b>Implementing Partners</b>	19 Local Authorities. <u>Urban:</u> Beitbridge Municipality, Chinhoyi Municipality, Gwanda Municipality, Kwekwe City Council, Masvingo City Council, Mutare City Council <u>Rural:</u> Beitbridge RDC, Chaminuka RDC, Chivi RDC, Murewa RDC, Mutare RDC, Mutasa RDC, Mutoko RDC, Mwenezi RDC, Umguza RDC, Vungu RDC + 3 yet to be selected
<b>Duration</b>	January 2024 to June 2029
<b>Objective</b>	Enhanced efficiency, effectiveness and inclusivity of the targeted local authorities in the provision of public services.
<b>Budget</b>	14.38 Mio. Euro

### Project Approach

The project works with 19 selected partner Local Authorities (LAs) to improve the processes and practices through which they conduct public affairs, manage public resources, and ensure that members of the public can access, understand and participate in council activities. The areas of support are:

- Service Delivery & Local Economic Development,
- Public Financial Management & Digitalization.
- Councillors' oversight,
- Gender Equality and Inclusion.



Ultrasonic flow meter usage training, Chaminuka District, February 2025 © GIZ

Concrete activities are agreed with each LA based on their individual objectives and needs. In support of the selected LAs, a variety of capacity-building methods are used: on-the-job learning, training courses, exchange workshops and visits, facilitated discussions, and peer learning. Capacity development targets both the administration and councillors, with the latter also receiving basic training on the output topics. To ensure sustainability, a demand-driven cooperation approach is used.

Implemented by

## 1. Service Delivery & Local Economic Development

The project supports efficient public service delivery focusing on:

- Technical and process advice on non-revenue water management
- Access and training on specialized leak detection, water flow and pressure monitoring equipment
- Support development and implementation of Integrated Solid Waste Management Plans
- Technical and process support on Geographical Information Systems

The project aims to enhance LAs' management capacities regarding local economic development:

- Support to designing and implementing LED strategies.
- Facilitating coordination and collaboration between the LAs, government agencies, private sector and other stakeholders

## 2. Public Financial Management & Digitalisation

The project supports LAs in public financial management:

- Strengthening revenue collection
- Support financial reporting (IPSAS)
- Support internal control
- Sensitization and training on gender-responsive budgeting and reporting

Support to improve digital solutions covers:

- Optimizing ERP systems to eliminate manual inefficiencies and enhance financial management.
- Introduction of digital platforms for citizen engagement
- Improving knowledge management systems (filing systems)
- Disaster recovery plans development

## 3. Support to Councillors

The project seeks to enable councillors to effectively formulate and review policies, act as liaisons between the council and citizens, and oversee administrative functions. Areas of support include:

- Training of councillors and administration on roles and responsibilities
- Committee specific training
- Technical advice to councillors on regular communication with citizens

## 4. Gender Equality and Inclusion

This area focuses on enhancing the capacity of LAs to facilitate public engagement and inclusion, particularly for marginalized groups. Support includes:

- Capacity support on rights-based governance and service delivery
- Development and implementation of measures to support inclusion and gender equality
- Leadership development for women in senior positions in LAs.
- Strengthening platforms for citizen engagement and dissemination of communication material on local finances for citizens (e.g., citizen-friendly budgets, expenditure reports, etc.)

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<b>Registered offices</b>	Bonn and Eschborn, Germany
<b>Project office</b>	Good Governance in Local Authorities 1 Orange Drive Harare Zimbabwe
<b>Contact</b>	<a href="mailto:ggl@giz.de">ggl@giz.de</a>

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